



ICP Teledentistry

Network Partner Program

Handbook



Summary

Teledentistry is a tool that has been used for several decades with the potential to transform the oral healthcare delivery system. It can improve oral health by helping to reduce known barriers that have kept people from accessing oral health care, such as cost, time, distance, and availability of providers. The ICP Teledentistry encourages licensed RDHs, Dentists and other dental professionals and stakeholders to identify community barriers to care and consider teledentistry as part of the solution. Oral health stakeholders should work with local and state agencies to develop policies and reimbursement mechanisms that will support the long term and sustained use of teledentistry. Stakeholders should also ensure that teledentistry training for patients and providers is available so that oral healthcare systems can effectively utilize it.

Background and Rationale

Introduction

As a component of the telehealth system, teledentistry serves an important role in reducing barriers that communities and populations face when seeking oral healthcare. Increasing interest in using teledentistry as a tool to connect patients to their oral health provider when they are not in the same location has growing support from a variety of organizations, including organized dentistry and payors. This handbook will serve as a framework for licensed RDHs, Dentists and other dental professionals and strategies for how to incorporate teledentistry into overall oral health delivery systems.

Why Teledentistry?

Historically, the dental office has been the center of oral healthcare. However, over the years, numerous oral health initiatives have expanded the reach of the dental office in ways that have improved the oral health of communities and populations across the United States (US). Community water fluoridation, school-based sealant programs, integrated medical-dental programs, portable dental programs, and expansion of the oral health workforce have positively impacted oral health and will continue to do so into the future. Over the last few decades, the percentage of people receiving care in dental offices has increased across age and ethnic groups. Even with these improvements, the majority of the US population still does not receive regular dental care. Many populations continue to face significant barriers to receiving care in the dental office, particularly those from medically underserved urban or rural areas often populated by people of color and ethnic minorities, as well as seniors and individuals with disabilities who are not able to travel to a dental office. Among the barriers to accessing dental care in office settings, many working-age adults and non-working seniors avoid dental care because of its high cost, the dentist is too far away, they do not have time to go to a dentist, or they cannot find a dentist that accepts their insurance.

To address the health inequities that have resulted from irregular or no care, many people can use teledentistry-enabled oral health systems. Teledentistry is a crucial modification that brings oral health services to those facing significant barriers to receiving care in dental offices. Due in part to advances in technology (including the internet, electronic health records, and digital imaging), teledentistry increases access, allowing oral health professionals to reach patients in their local communities.



What is Teledentistry?

Teledentistry can be categorized in primarily two ways. One way is based on the use of technology. The American Dental Association (ADA) has adopted health industry standard definitions based on the technology (asynchronous, synchronous, remote patient monitoring, and mobile health), so it is not necessary to repeat those definitions here.

The second way to categorize teledentistry is by the situation in which it is used. This can include patient-to-provider transfer of images, provider-to-provider consultation, pre and post-visit interactions, limited community interventions, and full-service community systems where the objective is to keep people healthy in the community site and use a dental office only for procedures that cannot be completed in the community.

Employing technology to connect patients to an oral health provider is the foundation of teledentistry, whether the patient faces barriers to accessing care in a dental office or when it is not necessary for a patient to be physically present. While the use of teledentistry lags behind that of telemedicine, there have been several demonstrations of its power as a tool to connect patients with providers at a distance. It allows providers to work more efficiently. Here are a few examples from a broad range of uses:

- In the mid-1990s, the first demonstration of teledentistry within the Department of Defense indicated that increasing access to specialists resulted in improved decision making and better communication between providers and patients.
- The Virtual Dental Home model developed by Dr. Paul Glassman demonstrated how two-thirds of school aged children could be managed successfully by a dental hygienist in a community location collaborating with a remote dentist in a dental office.
- In Brazil, the need for general dentists to send patients for specialist evaluation dropped by 36% after a teledentistry consultation with oral medicine specialists.¹⁶
- Video consultations, for the purposes of postoperative evaluations, oral hygiene instruction, tobacco or nutritional counseling, or emergency triaging, eliminate the need to use personal protective equipment and are appreciated by patients, who sometimes prefer this method as compared to traditional, in-person visits, particularly during the COVID-19 pandemic.

These examples illustrate how teledentistry can be used and provide insight into the tremendous diversity it offers, as well as demonstrate how it supports the goals of the Triple Aim. Improved patient care coordination, getting patients into the oral healthcare system, greater access to dental specialists, decreased costs for the dental clinic, and increased patient satisfaction are just a few benefits that teledentistry provides to the oral healthcare system, and more importantly to the patient.

A Pathway to Widespread Teledentistry

As more states and territories develop policies and regulations around teledentistry, it is important to keep key issues in mind. To foster improvements in oral health, consider adopting policies that support the full range of technologies that can facilitate remote communications. For example, states such as California allow for both synchronous and asynchronous forms of teledentistry; but other states, such as Ohio, define it as synchronous only, prohibiting the use of asynchronous teledentistry. These limiting policies impede individuals developing teledentistry models to address disparities in health care. Given that almost 15 million people do not have access to broadband internet and more than 120 million do not use internet at broadband speeds (meaning they have access to it, but are not using it) this creates a



serious concern when these types of blanket policies are developed. Along with developing widely encompassing state policies, federal policies, such as the Federal Communications Commission's emergency broadband benefit program and the Infrastructure Investment and Jobs Act of 2021, are essential in helping communities continue to overcome barriers to broadband access. Reimbursement is an important policy consideration as teledentistry policies and regulations are developed. Currently Medicaid reimbursement for services provided through teledentistry and frequency of services varies. For example, in California, providers can be reimbursed for a myriad of services; whereas in Arizona, providers are reimbursed for only a limited number of services. The ideal policy environment considers teledentistry as a tool that can be used at the discretion of the provider and pays for any procedure that is paid for in-person, regardless of the tools used to complete the procedure. Considering teledentistry as a communication tool often allows us to accomplish the same goals as through traditional in-person healthcare delivery. When states limit reimbursement for services provided with teledentistry, it is the patients who will be negatively affected.^{27,28} Finally, provider, patient, and community readiness are critical to a successful widespread pathway to teledentistry. All stakeholders will need some level of preparation so that visits conducted with teledentistry will be successful. Given how recently teledentistry has been available, significant training and technical assistance are essential for widespread adoption. Reaching an appropriate level of knowledge will require a clear and supportive policy environment, buy-in from dental and allied dental education programs, changes to accreditation standards, and patient-friendly educational materials that empower patients to use teledentistry and understand its limitations. Community stakeholders should be engaged to identify where teledentistry can be effectively used and ensure that communities are prepared to engage with their providers using teledentistry.

Policy

Teledentistry refers to the use of telehealth systems and methodologies in dentistry. Telehealth refers to a broad variety of technologies and tactics to deliver virtual medical, health, and education services. Telehealth is not a specific service, but a collection of means to enhance care and education delivery.

Teledentistry can include patient care and education delivery using, but not limited to, the following modalities:

Synchronous (live video): Live, two-way interaction between a person (patient, caregiver, or provider) and a provider using audiovisual telecommunications technology.

Asynchronous (store and forward): Transmission of recorded health information (for example, radiographs, photographs, video, digital impressions and photomicrographs of patients) through a secure electronic communications system to a practitioner, who uses the information to evaluate a patient's condition or render a service outside of a real-time or live interaction.

Remote patient monitoring (RPM): Personal health and medical data collection from an individual in one location via electronic communication technologies, which is transmitted to a provider (sometimes via a data processing service) in a different location for use in care and related support of care.

Mobile health (mHealth): Health care and public health practice and education supported by mobile communication devices such as cell phones, tablet computers, and personal digital assistants (PDA).

General Considerations: While in-person (face to face) direct examination has been historically the most direct way to provide care, advances in technology have expanded the options for dentists to communicate with patients and with remotely located licensed dental team members. The ADA believes that examinations performed using teledentistry can



be an effective way to extend the reach of dental professionals, increasing access to care by reducing the effect of distance barriers to care. Teledentistry has the capability to expand the reach of a dental home to provide needed dental care to a population within reasonable geographic distances and varied locations where the services are rendered.

In order to achieve this goal, services delivered via teledentistry must be consistent with how they would be delivered in-person. Examinations and subsequent interventions performed using teledentistry must be based on the same level of information that would be available in an in-person environment, and it is the legal responsibility of the dentist to ensure that all records collected are sufficient for the dentist to make a diagnosis and treatment plan. The treatment of patients who receive services via teledentistry must be properly documented and should include providing the patient with a summary of services. A dentist who uses teledentistry shall have adequate knowledge of the nature and availability of local dental resources to provide appropriate follow-up care to a patient following a teledentistry encounter. A dentist shall refer a patient to an acute care facility or an emergency department when referral is necessary for the safety of the patient or in case of emergency.

As the care provided is equivalent to in person care, insurer reimbursement of services provided must be made at the same rate that it would be made for the services when provided in person, including reimbursement for the teledentistry codes as appropriate.

Patients' Rights: Dental patients whose care is rendered or coordinated using teledentistry modalities have the right to expect:

1. That any dentist delivering, directing or supervising services using teledentistry technologies will be licensed in the state where the patient receives services, or be providing these services as otherwise authorized by that state's dental board.
2. Access to the licensure and board certification qualifications of the oral health care practitioner who is providing the care in advance of the visit.
3. That the delivery of services through teledentistry technologies will follow evidence-based practice guidelines, to the degree they are available, as a means of ensuring patient safety, quality of care and positive health outcomes.
4. That they will be informed about the identity of the providers collecting or evaluating their information or providing treatment, and of any costs they will be responsible for in advance of the delivery of services.
5. That relevant patient information will be collected prior to performing services using teledentistry technologies and methods including medical, dental, and social history, and other relevant demographic and personal information.
6. That the provision of services using teledentistry technologies will be properly documented and the records and documentation collected will be provided to the patient upon request.
7. Services provided using teledentistry technologies and methods include care coordination as a part of a dental home and that the patient's records be made available to any entity that is serving as the patient's dental home.
8. That the patient will be actively involved in treatment decisions, will be able to choose how they receive a covered service, including considerations for urgency, convenience and satisfaction and without such penalties as higher deductibles, copayments or coinsurance relative to that of in-person services.



-
9. That the dentist shall determine the delivery of services using teledentistry technologies and all services are performed in accordance with applicable laws and regulations addressing the privacy and security of patients' private health information.

Quality of Care: The dentist is responsible for, and retains the authority for ensuring, the safety and quality of services provided to patients using teledentistry technologies and methods. Services delivered via teledentistry should be consistent with in-person services, and the delivery of services utilizing these modalities must abide by laws addressing privacy and security of a patient's dental/medical information.

Supervision of Allied Dental Personnel: The extent of the supervision of allied dental personnel should conform to the applicable dental practice act in the state where the patient receives services and where the dentist is licensed. The dentist should be knowledgeable regarding the competence and qualifications of the allied personnel utilized, and should have the capability of immediately contacting both the allied dental personnel providing service and the patient receiving services. All services delivered by allied dental personnel should be consistent with the ADA Comprehensive Statement on Allied Dental Personnel.

Licensure: Dentists and allied dental personnel who deliver services through teledentistry modalities must be licensed or credentialed in accordance with the laws of the state in which the patient receives service. The delivery of services via teledentistry must comply with the state's scope of practice laws, regulations or rules. Teledentistry cannot be used to expand the scope of practice or change permissible duties of dental auxiliaries. The American Dental Association opposes a single national federalized system of dental licensure for the purposes of teledentistry.

Reimbursement: Dental benefit plans and all other third-party payers, in both public (e.g. Medicaid) and private programs, shall provide coverage for services using teledentistry technologies and methods (synchronous or asynchronous) delivered to a covered person to the same extent that the services would be covered if they were provided through in-person encounters. Coverage for services delivered via teledentistry modalities will be at the same levels as those provided for services provided through in-person encounters and not be limited or restricted based on the technology used or the location of either the patient or the provider as long as the health care provider is licensed in the state where the patient receives service.

Technical Considerations: Dentists are encouraged to consider conformance with applicable data exchange standards to facilitate delivery of services via teledentistry modalities. These include, but are not limited to, Digital Imaging and Communications in Medicine (DICOM) standards when selecting and using imaging systems, X12/HL7 for the exchange of information and ICD-9/10-CM/SNOMED/SNODENT for documentation consistency.

Here is telehealth policies for references:

[CMS Medicaid Toolkit](#)

[Regional Telehealth Resource Centers](#)

[Southwest Telehealth Resource Center](#)



Ways of Teledentistry we support and operate

Patient live video consultations

Our network partners (RDH, Dentists and other dental professionals) with the collaboration of licensed supervising dentists can use live video consultations to complete limited exams for patients located outside the dental office. Dentists may also use them to facilitate live consultations with other healthcare providers during a patient appointment or afterward for case collaboration and treatment planning. Live video communication is also a good way to calibrate staff located in other facilities or mobile-locations.

Non-public communication platforms allowed:

- ❖ Smart phones (voice or text)
- ❖ Apple FaceTime
- ❖ Skype
- ❖ Google Hangouts
- ❖ Zoom
- ❖ Facebook video messenger

NOTE:- Public facing platforms NOT allowed include (but not limited to) Instagram , Facebook Live , TikTok.

Patient and provider messaging

Providers can triage patients' needs through messaging and sending photos, if necessary, prior to the appointment. Additionally, providers can use this tool to send patient paperwork before an appointment and to send follow-up information such as visual treatment plans, treatment recommendations, and post-procedure check-ins. Dental providers can use messaging to send patient information (eg. intra oral photos, radiographs, digital impressions, etc) for case collaboration and treatment planning with other providers.

In-office teledentistry

Hygienists equipped with intraoral cameras and a teledentistry platform can capture intraoral images to share with the dentist for asynchronous review and evaluation together with other diagnostic assets such as radiographs, patient notes, and periodontal charting. This means the dentist does not need to use PPE for a quick consultation with the patient. It means mitigating risk and being more efficient. Further, teledentistry can be used to remotely treatment plan, and (if the teledentistry platform supports it) do remote visual case presentations to the patient through a patient portal.

Launch a mobile dental or dental hygiene practice

Mobile dentistry kits combined with teledentistry so ware facilitate the administration and delivery of mobile dentistry and hygiene practices.

Mentor and supervise multiple locations

Growing group practices can now encourage consistency and quality in case presentations and treatment plans without the founding dentists being on-site at every location. Teledentistry allows remote monitoring of associate dentists'



treatment plans, live consultations with patients, and robust visual collaboration. Asynchronous messaging and/or a patient portal.

Offering expanded access to hygiene and preventive services

Having dental hygienists available in your practice before or after normal office hours (evening or weekends) is an easy way to accommodate patients with challenging schedules or reach new patients and improve patient satisfaction. Or, offer hygiene services in out-of-office locations like workplaces or other settings that are convenient for patients. In either case, a dentist can easily provide general supervision and conveniently be available to communicate through teledentistry, being aware and available when needed.

Expand access with a dental assistant

In specific situations, an Expanded Function Dental Assistant may apply fluoride varnish, sealants, interim therapeutic agents and temporarily re-cement crowns without the onsite presence of a supervising dentist. Additionally, an Expanded Function Orthodontic Assistant may provide limited “emergency” services without the onsite supervision of a dentist if a patient is in discomfort.

We help to establish a “collaborative practice” relationship

Under a collaborative relationship with a licensed dentist, a dental hygienist may perform dental hygiene services in settings other than the traditional dental office without the patient first being examined by the dentist. These settings can include schools, nursing homes, clinics, Head Start programs, and more. Using teledentistry, a dentist can immediately diagnose and propose restorative treatment while the patient is still with the hygienist, which encourages the patient (or guardian) to schedule an office appointment.

State	FAQs	References
Alabama	<p>Does Alabama allow for direct access to dental hygiene services? Note: In Alabama, dental hygienists are not required to go to an accredited school but are required to have a license.</p> <p>Can dental assistants help with teledentistry services? Dental assistants may only function under direct supervision only.</p> <p>Does Alabama define “teledentistry”? Alabama Medicaid does not provide an explicit definition of “telemedicine.” However, the provider manual requires services must be provided via an interactive audio/visual system which allows two-way communication.</p> <p>Is it possible to be reimbursed for teledentistry services? Reimbursement is allowed for live video telemedicine services only. No reference found for asynchronous services or for private payer laws.</p> <p>Does Alabama provide a Parity Law regarding teledentistry? Alabama does not have parity laws in place and has no pending telemedicine legislation.</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. http://scopeofpracticepolicy.org</p> <p>7. https://www.cqstatetrack.com/texis/redir?id=58f01f1342aa</p> <p>8. https://www.danb.org</p> <p>9. https://www.citaexam.com/pdf/states/adpa-2014.pdf</p>



<p>Alaska</p>	<p>Does Alaska allow for direct access to dental hygiene services? Hygienists who have obtained a collaborative agreement may provide their entire scope of practice in settings “outside of the usual place of practice.” Hygienists practicing under general supervision can practice without the onsite presence of a dentist as long as the procedures are authorized and being carried out in accordance with the dentist’s diagnosis and treatment plan. Dental Health Aid Therapists (DHAT) are permitted to provide services under general supervision. DHATs are not dual licensed as a dental hygienist, though can provide some of the same services.</p> <p>Does Alaska allow dental assistants to participate in teledentistry services? Dental assistants must work under the indirect/direct supervision of a dentist.</p> <p>How does Alaska define teledentistry? While the state does define telemedicine/telehealth, it does not specifically define teledentistry.</p> <p>Is it possible to be reimbursed for teledentistry services? Medicare will reimburse for synchronous and asynchronous services</p> <p>Does Alaska provide a Parity Law regarding teledentistry? Alaska does have parity laws in place that allow coverage of telemedicine under private insurance and Medicaid.</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2. www.cchpca.org/jurisdiction/Alaska 3. olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4. www.adha.org/reimbursement 5. www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7. www.law.justia.com/codes/alaska/2013/title-08/chapter-08.32/article-02/section-08.32.115 8. www.touchngo.com/iglcnr/akstats/Statutes/Title08/Chapter32.htm 9. www.dalefoundation.org/Resources-And-StateRequirements/Alaska</p>
<p>Arizona</p>	<p>Does Arizona allow for direct access to dental hygiene services? All dental hygienists in Arizona can practice in the traditional dental office under general supervision without the onsite supervision of a dentist. Dental hygienists who work for public health institutions or schools may provide screenings and fluoride without supervision. Affiliated Practice Dental Hygienists practicing with a written agreement may provide preventive services in “specified settings.” Dental therapy has been approved by the Arizona legislature. A dental therapist who completes 400 clinical hours under the direct supervision of a dentist may enter into a written collaborative practice agreement and subsequently practice without the onsite presence of a dentist.</p> <p>How does Arizona define teledentistry? Arizona defines teledentistry as “...the use of data transmitted through interactive audio, video or data communications for the purpose of examination, diagnosis, treatment planning, consultation and directing the delivery of treatment by dentist and dental providers in settings...”</p> <p>Is it possible to be reimbursed for teledentistry services? Reimbursement is allowed for both synchronous and asynchronous telemedicine services. Arizona statutes specifically mandates live video coverage of teledentistry services for enrollees under the age of 21.</p> <p>Does Arizona provide a Parity Law regarding teledentistry? Arizona has parity laws in place that allow coverage under private insurance and Medicaid.</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2. www.cchpca.org/jurisdiction/Arizona 3. www.olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4. www.ada.org/adha.org/reimbursement 5. www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6. prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7. Arizonalegislature.gov/bills_laws/ors/ors680.html 8. library.state.or.us/repository/2008/200801091150163/index.pdf 9. www.azleg.gov/legtext/53leg/2r/bills/sb1377p.pdf 10. www.azleg.gov/viewdocument/?docName=https://www.azleg.gov/ars/36/03611.htm 11. www.danb.org/Meet-State-Requirements/State-SpecificInformation/Arizona.aspx 12. dentalboard.az.gov/statutes-rules</p>
<p>Arkansas</p>	<p>Does Arkansas allow for direct access to dental hygiene services? Yes. There are several types of supervision for dental hygienists that affect how they can use teledentistry.</p> <p>General Supervision- Arkansas permits dental hygienists with one full year of clinical experience to provide limited services without the onsite presence of a dentist if the dentist has authorized the procedures. This is to be kept to “brief intervals” when the supervising dentist cannot be in the treatment facility and is not to exceed two consecutive days. General supervision is only permitted in dental clinics, community health centers, or government sponsored dental facilities. The supervising dentist must have examined the</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org</p>



	<p>patient not more than 12 months prior. Hygienists may not perform root planing, curettage, local anesthesia, or nitrous oxide. Sealants may be placed if it has not been more than 30 days since the teeth were examined by a dentist.</p> <p>Can dental assistants help with teledentistry services? Dental assistants can only work under the personal or indirect supervision of a dentist.</p> <p>Does Arkansas define “teledentistry”? While Arkansas does have a definition for telemedicine/telehealth, and “teledentistry” may be implemented through telemedicine approach.</p> <p>Is it possible to be reimbursed for teledentistry services? Yes</p> <p>Does Arkansas provide a Parity Law regarding teledentistry? Since 2015, Arkansas has parity laws in place that allow coverage of telemedicine under private insurance and Medicaid.</p>	<p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. www.asbde.org/Websites/dental/images/NEW%20Dental%20Practice%20Act%20-%20May%202018.pdf 9. www.danb.org</p>
California	<p>Does California allow for direct access to dental hygiene services? Yes</p> <p>Can dental assistants help with teledentistry services? Under general supervision of a dentist, registered dental assistants and registered dental assistants in extended functions are permitted to complete charting and radiographs in a dental office or a board-approved facility. An unlicensed dental assistant may provide radiographs and extra-oral duties under general supervision in these same locations.</p> <p>How does California define teledentistry? “Teledentistry” means the mode of delivering dental health care services and public dental health via information and communication technologies to facilitate the diagnosis, consultation, treatment, education, care management, and self-management of a patient’s dental health care while the patient is at the originating site and the dental health care provider is at a distant site. Teledentistry includes synchronous interactions and asynchronous store and forward transfers.</p> <p>Is it possible to be reimbursed for teledentistry services? Medi-Cal permits reimbursement for both synchronous and asynchronous teledentistry services, and may permit transmission costs (up to 90 minutes per patient, per day, per provider), originating site facility fee, and interpretation/ report of X-rays performed via telehealth.</p>	<p>1 www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.cchpca.org/sites/default/files/resources/50%20STATE%20PDF%20FILE%20APRIL%202017%20FINAL%20PASSWORD%20PROTECT.pdf 3 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 4 www.dhcs.ca.gov/provgovpart/Pages/Telehealth.aspx 5 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 leginfo.legislature.ca.gov/faces/codeawCode=BPC&division=2.&title=&part=&chapter=4.&article=9 7 govt.westlaw.com/calregs/Browse/Home/California/CaliforniaCodeofRegulations?guid=IBEA555F0D48C11DEBC02831C6D6C108E&originationContext=documenttoc&transitionType=Default&contextData=(sc.Default)</p>
Colorado	<p>Does Colorado allow for direct access to dental hygiene services? There is no requirement that a dentist must authorize or supervise most dental hygiene services (exception: use of lasers and local anesthesia). Dental hygienists may also own a dental hygiene practice. A dental hygienist may place interim therapeutic agents in a dental office setting under indirect supervision of a dentist or through telehealth supervision for purposes of communication with the supervising dentist (synchronous and asynchronous). A dentist can supervise up to 5 dental hygienists under telehealth supervision and must diagnose and provide a treatment plan and instruction prior to the procedure.</p> <p>Does Colorado allow dental assistants to participate in teledentistry services? Dental assistants are required to work under direct supervision.</p> <p>How does Colorado define teledentistry? While the state does define telemedicine/telehealth.</p> <p>Is it possible to be reimbursed for teledentistry services? Primary care providers are specified as an ‘originating provider’ for</p>	<p>1 www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.cchpca.org/jurisdiction/Colorado 3 www.adha.org/reimbursement 4 www.ada.org/en/publications/ada-news/2015-arch-ive/december/house-passes-guidelines-on-teledentistry 5 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 www.codha.org/wp-content/uploads/2016/10/DentalBoard-Rules-and-Regulations-10.04.16.pdf</p>



	<p>telehealth services.</p> <p>Does Colorado provide a Parity Law regarding teledentistry? Colorado does have parity laws in place that allow coverage of telemedicine under private insurance and Medicaid.</p>	
Connecticut	<p>Does Connecticut allow for direct access to dental hygiene services? —Yes</p> <p>Can dental assistants help with teledentistry services? - Under supervision</p> <p>Does Connecticut define “teledentistry”? -Yes, through telehealth approach</p> <p>Is it possible to be reimbursed for teledentistry services? Reimbursement is allowed for both synchronous and asynchronous services by private payers.</p> <p>Does Connecticut provide a Parity Law regarding teledentistry? Since 2015, Connecticut has had telemedicine parity laws in effect that allow coverage under Medicaid and associated insurances.</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7 www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8 www.danb.org 9 www.csda.com/for-professionals/regulations-(statefederal)#DentalPracticeAct</p>
Delaware	<p>Does Delaware allow for direct access to dental hygiene services? -Only under dentists supervision</p> <p>Can dental assistants help with teledentistry services? -Only under dentists supervision</p> <p>Does Delaware define “teledentistry”? - Telehealth approach</p> <p>Is it possible to be reimbursed for teledentistry services? Reimbursement is allowed by Medicaid and private payer.</p> <p>Does Delaware provide a Parity Law regarding teledentistry? Since 2015, Delaware has telemedicine parity laws in place that allow coverage of telemedicine under private insurance and Medicaid.</p>	<p>1 www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7 www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8 delcode.delaware.gov/title24/c011/sc01/index.shtml 9 www.danb.org 10 delcode.delaware.gov/title24/c011/sc02/index.shtml</p>
Florida	<p>Does Florida allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Florida define “teledentistry”? - Telehealth approach</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7 www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8 www.dental.Florida.gov/Portals/0/Laws%20and%20Rules/2018%20DPA%2006-2018%20Web%20version.pdf 9 www.floridasdentistry.gov/Forms/laws-and-rule-sdentistry.pdf</p>
Georgia	<p>Does Georgia allow for direct access to dental hygiene services? Yes (Limited), but can perform within dentist supervision.</p> <p>Can dental assistants help with teledentistry services? -Only under dentists supervision</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3</p>



	<p>Is it possible to be reimbursed for teledentistry services? - Georgia regulations require coverage of telemedicine services, subject to contract terms and conditions.</p>	<p>www.cchpca.org/jurisdiction/Georgia 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 docs.wixstatic.com/ugd/265591_49ec35d74ae4469eb823a7fd31ce8a4c.pdf 7 docs.wixstatic.com/ugd/265591_0ef058ac07aa49608b4aeecaa2a9c74c.pdf 8 gbd.georgia.gov/laws-policies-rules</p>
Hawaii	<p>Does Hawaii allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Hawaii define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Hawaii provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1 www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7 www.cqstatetrack.com/texis/redirect?id=58f01f1342aa8 8 cca.hawaii.gov/pvl/boards/dentist/statute_rules/ 9 www.danb.org/Meet-State-Requirements/State-SpecificInformation/Hawaii.aspx</p>
Idaho	<p>Does Idaho allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Idaho define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Idaho provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.cchpca.org 3 3olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4 www.adha.org/reimbursement 5 www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7 www.cqstatetrack.com/texis/redirect?id=5a5eff0510092 8 adminrules.idaho.gov/rules/2010/19/0101.pdf 9 www.dalefoundation.org/resources-and-staterequirements/State-Dental-Assistant-Requirements/Idaho</p>
Illinois	<p>Does Illinois allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Illinois define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Illinois provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1 www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2. www.cchpca.org/state-laws-and-reimbursement-policies 3 olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4 www.adha.org/reimbursement 5 www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7 www.cqstatetrack.com/texis/redirect?id=5a7bcd615bf3 8. www.isds.org/docs/librariesprovider3/defaultdocument-library/gensupervisiondentalthygenist.pdf?sfvrsn=0</p>



		<p>9 www.ilga.gov/legislation/ilcs/fulltext.asp?DocName=022500250K1810 www.ilga.gov/jcar/admincode/068/068012200B02450R.html</p>
Indiana	<p>Does Indiana allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Indiana define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Indiana provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. www.ilga.gov/static-documents/c/7/d/a/c7da5fe5/ HB1116.01.INTR.pdf 7. www.cqstatetrack.com/texis/redirect?id=5a4eedcd4bh</p>
Iowa	<p>Does Iowa allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Iowa define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Iowa provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. www.cqstatetrack.com/texis/redirect?id=5a7e604ecbc0 7. dentalboard.iowa.gov</p>
Kansas	<p>Does Kansas allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Kansas define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Kansas provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. www.danb.org 9. www.dental.ks.gov/docs/default-source/laws/kansasdental-practices-act-(july-2014)9e0a3c600997623f8994ff0000a74f6d.pdf?sfvrsn=2</p>
Kentucky	<p>Does Kentucky allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Kentucky define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Kentucky provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.cchpca.org/jurisdiction/Kentucky 3. www.adha.org/reimbursement 4. www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry</p>



		<p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemecine-Whitepaper.pdf</p> <p>6. dentistry.ky.gov/Dental-Hygienists/Pages/GeneralSupervision.aspx</p> <p>7. www.lrc.ky.gov/statutes/statute.aspx?id=40141</p> <p>8. dentistry.ky.gov/Dental-Assistant/Pages/default.aspx</p> <p>9. casetext.com/regulation/kentucky-administrative-regulations/title-201-boards-and-commissions/chapter8-board-of-dentistry/section-201-kar-8590-teledentistry</p>
Louisiana	<p>Does Louisiana allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Louisiana define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Louisiana provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemecine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa</p> <p>8. www.lsb.org/dentalact.htm</p> <p>9. www.lsb.org/applications/DentalPracticeAct.pdf</p> <p>10. www.danb.org</p>
Maine	<p>Does Maine allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Maine define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Maine provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org/jurisdiction/washington</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.danb.org/Meet-State-Requirements/State-SpecificInformation/Maine.aspx</p> <p>6. scopeofpracticepolicy.org/states/me/#</p> <p>7. legislature.maine.gov/statutes/32/title32sec18377.html</p>
Maryland	<p>Does Maryland allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Maryland define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Maryland provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemecine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa</p> <p>8. mdrules.elaws.us/comar/10_5_44</p>
Massachusetts	<p>Does Massachusetts allow for direct access to dental hygiene services? - Yes</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p>



	<p>Can dental assistants help with teledentistry services? - Only under dentists supervision Does Massachusetts define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Massachusetts provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>2 www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5 www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7 www.mass.gov/regulations/234-CMR-500-requirements-for-the-practice-of-dentistry-dental-hygiene-and-dental 8 www.danb.org/Meet-State-Requirements/State-SpecificInformation/Massachusetts.aspx</p>
Michigan	<p>Does Michigan allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Michigan define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Michigan provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1 www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.cchpca.org 3 olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4 www.adha.org/reimbursement 5 www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry 6 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7 www.michigan.gov/mdhhs/0,5885,7-339-73971_4911_4912_6226-265001--,00.html 8 www.cqstatetrack.com/texis/redirect?id=5b19f8f25e 9 www.legislature.mi.gov/(S(vw4llyudcqeg4k4tnriumntp))/mileg.aspx?page=getObject&objectName=mcl-333-166 10 dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1818_2018-035LR_AdminCode.pdf</p>
Minnesota	<p>Does Minnesota allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Minnesota define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Minnesota provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1 www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.americantelemed.org/home 3 www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 4 www.cchpca.org/jurisdiction/Minnesota 5 olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 6 www.adha.org/reimbursement 7 www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry 8 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 9 www.Minnesotalegislature.gov/bills_laws/ors/ors680.html 10 library.state.or.us/repository/2008/200801091150163/index.pdf</p>



		11. www.dalefoundation.org/Resources-And-State-Requirements/State-Dental-Assistant-Requirements/Minnesota
Mississippi	<p>Does Minnesota allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Minnesota define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Minnesota provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. www.americantelemed.org/home</p> <p>7. www.danb.org</p> <p>8. www.dentalboard.ms.gov/msbde/msbde.nsf/webpages/Laws_PracticeAct?OpenDocument</p>
Missouri	<p>Does Missouri allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Missouri define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Missouri provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org/jurisdiction/Missouri</p> <p>3. www.adha.org/reimbursement</p> <p>4. www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. www.modental.org/docs/libraries/provider30/members/2014_mo_dental_rule_book.pdf?sfvrsn=0</p>
Montana	<p>Does Montana allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Montana define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Montana provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org</p> <p>3. olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled</p> <p>4. www.adha.org/reimbursement</p> <p>5. www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry</p> <p>6. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>7. www.cchpca.org/mt-legislation-sb-129-teledentistry</p> <p>8. www.mtrules.org/gateway/ChapterHome.asp?Chapter=24%2E138</p> <p>9. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/Montana</p>
Nebraska	<p>Does Nebraska allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Nebraska define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Nebraska provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p>



		<p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa</p> <p>8. nebraskalegisature.gov/laws/browse-chapters.php?chapter=38</p> <p>9. www.danb.org/Meet-State-Requirements/State-SpecificInformation/Nebraska.aspx</p>
Nevada	<p>Does Nevada allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Nevada define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Nevada provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org</p> <p>3. olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled</p> <p>4. www.adha.org/reimbursement</p> <p>5. www.ada.org/en/publications/ada-news/2015-archived/december/house-passes-guidelines-on-teledentistry</p> <p>6. prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>7. www.leg.state.nv.us/NRS/NRS-631.html</p> <p>8. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/Nevada</p>
New Hampshire	<p>Does New Hampshire allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does New Hampshire define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does New Hampshire provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa</p> <p>8. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/New-Hampshire</p>
New Jersey	<p>Does New Jersey allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does New Jersey define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does New Jersey provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. https://www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. dental.NewJersey.gov/Portals/0/Laws%20and%20Rules/2018%20DPA%2006-2018%20Web%20version.pdf</p> <p>8. https://www.danb.org/Meet-State-Requirements/StateSpecific-Information/New-Jersey.aspx</p>
New Mexico	<p>Does New Mexico allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does New Mexico define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org</p> <p>3. www.adha.org/reimbursement</p>



	<p>Does New Mexico provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>4. www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry 5. prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. www.adha.org/resources-docs/7529_Report_Reimbursement_Pathways.pdf 7. 164.64.110.239/nmac/_title16/T16C005.htm</p>
New York	<p>Does New York allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does New York define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does New York provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variational-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.op.nysed.gov/prof/dent/article133.htm 8. www.danb.org/Meet-State-Requirements/State-SpecificInformation/New-York.aspx</p>
North Carolina	<p>Does North Carolina allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does North Carolina define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does North Carolina provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variational-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. www.ncdentalboard.org/rules.htm 9. www.danb.org/Meet-State-Requirements/State-SpecificInformation/North-Carolina.aspx</p>
North Dakota	<p>Does North Dakota allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does North Dakota define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does North Dakota provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variational-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.legis.nd.gov/information/acdata/pdf/20-04-01.pdf</p>
Ohio	<p>Does Ohio allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Ohio define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Ohio provide a Parity Law regarding teledentistry? - NA</p>	<p>1. www.oralhealthworkforce.org/resources/variational-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org</p>



		<p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. dental.ohio.gov/Portals/0/Laws%20and%20Rules/2018%20DPA%2006-2018%20Web%20version.pdf 9. codes.ohio.gov/orc/4715.43v1</p>
Oklahoma	<p>Does Oklahoma allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Oklahoma define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Oklahoma provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. dental.Oklahoma.gov/Portals/0/Laws%20and%20Rules/2018%20DPA%2006-2018%20Web%20version.pdf 9. www.ok.gov/dentistry/documents/Oklahoma%20Statutes%20Dental%20Act%202017%20(2).pdf</p>
Oregon	<p>Does Oregon allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Oregon define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Oregon provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2. www.cchpca.org/jurisdiction/oregon 3. olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4. www.adha.org/reimbursement 5. www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6. prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 7. www.oregonlegislature.gov/bills_laws/ors/ors680.html 8. library.state.or.us/repository/2008/200801091150163/index.pdf</p>
Pennsylvania	<p>Does Pennsylvania allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Pennsylvania define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Pennsylvania provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.pacode.com/secure/data/049/chapter33/chap33toc.html 8. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/Pennsylvania</p>



Rhode Island	<p>Does Rhode Island allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Rhode Island define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Rhode Island provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. webserver.rilin.state.ri.us/Statutes/TITLE5/5-31.1/5-31.1-39.HTM 9. www.danb.org 10. www.lawserver.com/law/state/rhode-island/ri-laws/rhode_island_general_laws_chapter_5-31-1</p>
South Carolina	<p>Does South Carolina allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does South Carolina define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does South Carolina provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. www.scstatehouse.gov/code/t40c015.php 9. www.danb.org</p>
South Dakota	<p>Does South Dakota allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does South Dakota define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does South Dakota provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org/jurisdiction/SouthDakota 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6. sdlegislature.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=StatuteChapter&Statute=36-6a 7. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/South-Dakota 8. sdlegislature.gov/docs/legsession/2016/Bills/HB1104ENR.pdf</p>
Tennessee	<p>Does Tennessee allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Tennessee define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Tennessee provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3. www.cchpca.org/jurisdiction/tennessee 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p>



		<p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. law.justia.com/codes/tennessee/2014/title-63/chapter-5/section-63-5-115/</p> <p>7. publications.tnsosfiles.com/rules_all/2018/0460-03.20180123.pdf</p> <p>8. tenndha.com/2016/04/30/tele-dentistry-billhb0976sb1214-passes/</p> <p>9. sharetn.gov.tnsosfiles.com/sos/rules/0460/0460-04.20141229.pdf</p>
Texas	<p>Does Texas allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Texas define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Texas provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org/jurisdiction/Texas</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. www.tsbde.texas.gov/documents/laws%20%26%20rules/2017-18DPA.pdf</p> <p>7. www.danb.org/Meet-State-Requirements/State-SpecificInformation/Texas.aspx</p>
Utah	<p>Does Utah allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Utah define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Utah provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org/jurisdiction/Utah</p> <p>3. www.adha.org/reimbursement</p> <p>4. www.ada.org/en/publications/ada-news/2015-archieve/december/house-passes-guidelines-on-teledentistry</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. www.sheppardhealthlaw.com/2017/12/articles/healthcare-information-technology/2017-telehealth-telemedicine-services/</p> <p>7. dopl.utah.gov/dental/index.html</p> <p>8. www.cqstatetrack.com/texis/redirect?id=5a8d206ae858</p> <p>9. www.cqstatetrack.com/texis/redirect?id=5a9114e73a</p> <p>10. le.utah.gov/~2020/bills/static/SB0135.html</p>
Vermont	<p>Does Vermont allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Vermont define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Vermont provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/</p> <p>2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf</p> <p>3. www.cchpca.org</p> <p>4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html</p> <p>5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. scopeofpracticepolicy.org</p> <p>7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa</p> <p>8. www.danb.org</p> <p>9. www.sec.state.vt.us/professional-regulation/list-ofprofessions/dental-examiners/statutes-rules.aspx</p>



<p>Virginia</p>	<p>Does Virginia allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Virginia define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Virginia provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 aw.lis.virginia.gov/admincode/title18/agency60/chapter21/section120/ 7. law.lis.virginia.gov/admincode/title18/agency60/chapter21/section10/ 8. www.dalefoundation.org/Resources-And-StateRequirements/State-Dental-Assistant-Requirements/Virginia</p>
<p>Washington</p>	<p>Does Washington allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Washington define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Washington provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org/jurisdiction/washington 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. app.leg.wa.gov/wac/default.aspx?cite=246-817-550 6. www.doh.wa.gov/LicensesPermitsandCertificates/ProfessionsNewReneworUpdate/DentalHygienist/FrequentlyAskedQuestions/ScopeofPractice 7. app.leg.wa.gov/RCW/default.aspx?cite=18.260.010 8. www.doh.wa.gov/LicensesPermitsandCertificates/ProfessionsNewReneworUpdate/ExpandedFunctionDentalAuxiliary/FrequentlyAskedQuestions</p>
<p>Washington D.C.</p>	<p>Does Washington D.C. allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does Washington D.C. define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does Washington D.C. provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/resources/variation-indental-hygiene-scope-of-practice-by-state/ 2. www.adha.org/resources-docs/7513_Direct_Access_to_Care_from_DH.pdf 3 www.cchpca.org 4. www.beckershospitalreview.com/healthcareinformation-technology/telemedicine-laws-anddevelopments-a-state-by-state-analysis.html 5. www.prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf 6 scopeofpracticepolicy.org 7. www.cqstatetrack.com/texis/redirect?id=58f01f1342aa 8. www.danb.org/Meet-State-Requirements/State-SpecificInformation/District-of-Columbia.asp</p>
<p>West Virginia</p>	<p>Does West Virginia. allow for direct access to dental hygiene services? - Yes Can dental assistants help with teledentistry services? - Only under dentists supervision Does West Virginia. define “teledentistry”? - Yes Is it possible to be reimbursed for teledentistry services? - Yes Does West Virginia. provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf 2 www.cchpca.org/jurisdiction/WestVirginia 3 olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled 4 www.adha.org/reimbursement 5. www.ada.org/en/publications/ada-news/2015-archivedecember/house-passes-guidelines-on-teledentistry 6 prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p>



		<p>7. wvbodyprod.glsuite.us/GLSuiteWeb/Clients/WVBOD/StaticFiles/pdf/Laws/5CSR13.pdf</p> <p>8. www.wvlegislature.gov/WVCODE/Code.cfm?chap=30&art=4</p> <p>9. www.dalefoundation.org/resources-and-staterequirements/State-Dental-Assistant-Requirements/West-Virginia</p>
Wisconsin	<p>Does Wisconsin allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Wisconsin define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Wisconsin provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. docs.legis.wisconsin.gov/statutes/statutes/447.pdf</p> <p>2. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>3. docs.legis.wisconsin.gov/statutes/statutes/49/IV/45</p> <p>4. docs.legis.wisconsin.gov/code/admin_code/med/24/_2?up=1</p> <p>5. docs.legis.wisconsin.gov/2017/related/proposals/ab146</p> <p>6. www.cchpca.org/sites/default/files/resources/50%20STATE%20PDF%20FILE%20APRIL%202017%20FINAL%20PASSWORD%20PROTECT.pdf</p> <p>7. evisit.com/wisconsin-telemedicine-regulations/</p> <p>8. www.adha.org/reimbursement</p> <p>9. www.ada.org/en/~media/ADA/Publications/Files/D9995andD9996_AGuidetoUnderstandingandDocumentingTeledentistryEvents_v1_2017Jul17</p> <p>10. widha.org/grandteton/wp-content/uploads/PressRelease-c-SettingsLegislation-2017-c.pdf</p>
Wyoming	<p>Does Wyoming allow for direct access to dental hygiene services? - Yes</p> <p>Can dental assistants help with teledentistry services? - Only under dentists supervision</p> <p>Does Wyoming define “teledentistry”? - Yes</p> <p>Is it possible to be reimbursed for teledentistry services? - Yes</p> <p>Does Wyoming provide a Parity Law regarding teledentistry? - Telehealth approach</p>	<p>1. www.oralhealthworkforce.org/wp-content/uploads/2017/07/Single-Page-Layout-Final_July_2017.pdf</p> <p>2. www.cchpca.org/state-laws-and-reimbursement-policieshttps://olis.leg.state.or.us/liz/2017R1/Downloads/MeasureDocument/SB0786/Enrolled</p> <p>3. www.adha.org/reimbursement</p> <p>4. www.ada.org/en/publications/ada-news/2015-archive/december/house-passes-guidelines-on-teledentistry</p> <p>5. prognocis.com/wp-content/uploads/2017/01/Telemedicine-Whitepaper.pdf</p> <p>6. www.wyoleg.gov/2017/Enroll/HB0164.pdf</p> <p>7. dental.wyo.gov/board/rules</p>

What does ICP Teledentistry do?

ICP Teledentistry collaborates with dental professionals to implement teledentistry to achieve better dental health and hygiene.

Process to collaborate with ICP Teledentistry?

Step 1

We invite dental professionals for network partners and the supervising collaboration for teledentistry services under ADA and state guidelines.



Step 2

Teledentistry is the new way for preventive and basic dentistry, so we ensure the applicants are eligible to perform. After receiving the application form, we do the compliance and background verification to ensure the professionals eligibility and skills. It takes 24 hours to validate, and after validation we enroll the dental professionals profile with the fcc.gov cores system.

Step 3

FCC validation is required to fulfill the program eligibility criteria , and fcc validation takes 24 hours. FCC (FCC playing a vital role implementing telehealth services nationwide and helping several hospitals and clinics through funds and other benefits).

Step 4

Telehealth is a growing industry and helpful for people through technology but there are possible breaches, so to ensure the secure telehealth services, we follow the federal compliance parameters to fulfill the business standards and compliances. There are following enrollments and licenses required and we encourage all professionals to apply and obtain them by self. We also help our network partners to obtain it, at certain fees.

HHS Enrollment
DUNS - Required
Group NPI - Required [\$0]
SAM Enrollment and DUNS Integration- Required
Grant.Gov Enrollment - Required
HIPAA IT Setup - Required
Compliance Plan Writing and Certification - Required
PECOS Medicare Licence - (Optional, form medicare patients only)
American Corp - Required
GSA.GOV (General Service Enrollment) - Required
SBA Certificate (US Small Business Administration) - Required

Please ensure you understand that ICP Teledentistry has not any mandatory payable fees policy, and you are eligible to obtain above mentioned federal enrollment and licensure by yourself, ICP Teledentistry will still process your application and provide you with the complete digital suite (website, email setup, supervising dentist, staff, billing, coding services, etc.) at no cost. You can opt to pay fees, only if you want us to apply on your behalf to process the application faster.

Refund Policy: We don't have any specific refund policy because we don't have any mandatory fees, but if you paid and didn't receive the enrollments under committed timelines (non-refundable exception, if federal sites are down or you are not coordinating with SPOC or application coordinator), we will refund the fees within 30 days of refund filing. (Note:



We don't refund, if you failed to see patients, organize your practice or failed to manage appointments due to bad scripts, unsatisfied patients etc.)

Step 5

To implement the successful teledentistry through interprofessional collaboration, we have organized the complete teledentistry training which includes important CEs, teledentistry ebooks, OIG, OSHA and HIPAA classes for better understanding and quality. Once you fulfill the compliance parameters, you will be automatically added to the self-paced classroom.

Step 6

While you are in the training, we do some background work to provide you the complete digital set-up at no cost.

- 1) Complete website development and telehealth tool (HIPAA and PHI secured)
- 2) Insurance Credentialing Services.
- 3) EMR and clearinghouse
- 4) Billing and Insurance Verification services
- 5) Patient roster for appointment booking.

Note: Entire process may take 60-120 working days, it depends on coordination between insurance, staff and you. You will be able to start seeing patients after completing the entire process.

What kind of Patients roster you will be receiving

How do we receive patients?

1. Insurance & Directories-
When a patient visits Healthcare Directories, shows interest & accepts the cookies, their basic information is captured including name, contact no., email address & that is when the Healthcare Companies get their contact for assisting them.
2. Insurance Credentialing-
Medicare, DHMO, Medicaid HMO , PPO, etc.
3. Digital Marketing-
When a network partner provides us with their social media handles, which include their teledentistry page, we promote them & directly book appointments for those in need of assistance . Also complete compliance & cooperation of the network partner is needed for the same.

How we/our Network Dental Offices react on patient roster

1. In-house Patient Appointment

If a network teledentistry accepts an appointment , patient's name, address & phone no. is provided on to the roster and their information including insurance verification , group no. is only shared when consent from the patient is provided.

Patient privacy is not shared due to OIG & HIPAA compliance to avoid incorrect/ unwanted billing.



2. ICP Patient Appointment

We do the patient booking, reach out to the patients through email/ text/ call and ask about their health condition and share the information with the clinic/network partners and initiate billing after review and approval. We complete the patient consent, registration form, insurance verification and all other activities accordingly.

What kind of treatment a Network partner/ Dentist/RDH/RDA can perform

Services include Preventive & Limited basic services which can be performed remotely.

Example; Routine oral health & hygiene counseling, tobacco cessation, dietary counseling to reduce dental caries, post extraction guidelines etc.

If a patient needs extensive dental treatment to be performed, they need to be referred to a nearby dental office who's information can be taken up from the ICP team by the network partner.

What Codes Might Apply to Virtual Appointment?

The following paragraph objects to simplify coding and reimbursement and decrease confusion regarding Teledentistry.

Major codes used for Teledentistry include (YR 2022-23):

- D9995 (UCR \$392.60) – Teledentistry – Synchronous; real-time encounter
- D9996 (UCR \$246.68)– Teledentistry – Asynchronous; Information stored and forwarded to dentist for subsequent review

Other codes used for billing:

- D0140 (UCR \$118.72) – limited oral evaluation – problem focused
- D0170 (UCR \$100.20) – re-evaluation – limited, problem focused (established patient)
- D0171(UCR \$99.38) – re-evaluation post – operative office visit
- D9992 (UCR \$127.20) – Dental Case Management – Care Coordination

This code could report a consultation between the dentist and the patient's physician

Payment process

Network partners will receive insurance payment through either Paper check (if non-credentialed) or EFT (if credentialed).

Insurance Credentialing

Insurance credentialing is important to perform the dentistry or teledentistry services so all network partners and supervising dentists have to fulfill the credentialing requirements.

[Click here](#) to see the credentialing form



Note: Our all tools are HIPAA and ePHI secured and we assure all the documents whatever shared will be privately used, we delete the paperwork after completion of credentialing to avoid any discrepancy. We use paid gdrive under HIPAA compliance to ensure privacy protection.

[Follow the agreement copy](#)

Telehealth SCAM guidelines (OIG Letter for awareness);



DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF INSPECTOR GENERAL
WASHINGTON, DC 20201



Special Fraud Alert: OIG Alerts Practitioners To Exercise Caution When Entering Into Arrangements With Purported Telemedicine Companies July 20, 2022

I. Introduction: The Office of Inspector General (OIG) has conducted dozens of investigations of fraud schemes involving companies that purported to provide telehealth, telemedicine, or telemarketing services (collectively, Telemedicine Companies) and exploited the growing acceptance and use of telehealth. For example, in some of these fraud schemes Telemedicine Companies intentionally paid physicians and nonphysician practitioners (collectively, Practitioners) kickbacks to generate orders or prescriptions for medically unnecessary durable medical equipment, genetic testing, wound care items, or prescription medications, resulting in submissions of fraudulent claims to Medicare, Medicaid, and other Federal health care programs. These fraud schemes vary in design and operation, and they have involved a wide range of different individuals and types of entities, including international and domestic telemarketing call centers, staffing companies, Practitioners, marketers, brokers, and others. One common element of these schemes is the way Telemedicine Companies have used kickbacks to aggressively recruit and reward Practitioners to further the fraud schemes. Generally, the Telemedicine Companies arrange with Practitioners to order or prescribe medically unnecessary items and services for individuals (referred to here as "purported patients' ") who are solicited and recruited by Telemedicine Companies. In many of these arrangements, Telemedicine Companies pay Practitioners in exchange for ordering or prescribing items or services: (1) for purported patients with whom the Practitioners have limited, if any, interaction; and (2) without regard to medical necessity. Such payments are sometimes described as payment per review, audit, consult, or assessment of medical charts. Telemedicine Companies often tell Practitioners that they do not need to contact the purported patient or that they only need to speak to the purported patient by telephone. In addition, Practitioners are not given an opportunity to review the purported patient's real medical records. Furthermore, the Telemedicine Company



may direct Practitioners to order or prescribe a preselected item or service, regardless of medical necessity or clinical appropriateness. In many cases, the Telemedicine Company sells the order or prescription generated by Practitioners to other individuals or entities that then fraudulently bill for the unnecessary items and services. These schemes raise fraud concerns because of the potential for considerable harm to Federal health care programs and their beneficiaries, which may include: (1) an inappropriate increase in costs to Federal healthcare programs for medically unnecessary items and services and, in some instances, items and services a beneficiary never receives; (2) potential to harm beneficiaries by, for example, providing medically unnecessary care, items that could harm a patient, or improperly delaying needed care; and (3) corruption of medical decision-making. OIG encourages Practitioners to exercise caution and use heightened scrutiny when entering into arrangements with Telemedicine Companies that have one or more of the suspect characteristics described below. This Special Fraud Alert provides information to help Practitioners identify potentially suspect arrangements with Telemedicine Companies.

II. Multiple Federal Laws Implicated

The schemes described above may implicate multiple Federal laws, including the Federal anti-kickback statute. The Federal anti-kickback statute is a criminal law that prohibits knowingly and willfully soliciting or receiving (or offering or paying) any remuneration in return for (or to induce), among other things, referrals for, or orders of, items or services reimbursable by a Federal healthcare program.² One purpose of the Federal anti-kickback statute is to protect patients from improper medical referrals or recommendations by health care professionals and others who may be influenced by financial incentives. When a party knowingly and willfully pays remuneration to induce or reward referrals of items or services payable by a Federal health care program, the Federal anti-kickback statute is violated. By its terms, the statute ascribes liability to parties on both sides of an impermissible kickback transaction. Practitioner arrangements with Telemedicine Companies may also lead to criminal, civil, or administrative liability under other Federal laws including, for example, OIG's exclusion authority related to kickbacks,³ the Civil Monetary Penalties Law provision for kickbacks,⁴ the criminal health care fraud statute,⁵ and the False Claims Act.⁶ Practitioners may be personally liable for these types of arrangements, including for submitting or causing the submission of claims if they are involved in ordering or prescribing medically unnecessary items or services.

III. Recent Enforcement Experience

In recent years, OIG and the Department of Justice (DOJ) have investigated numerous criminal, civil, and administrative fraud cases involving kickbacks from Telemedicine Companies to Practitioners who inappropriately ordered or prescribed items or services reimbursable by Federal health care programs in exchange for remuneration. In those cases, Practitioners, Telemedicine Companies, and other participants in schemes have been held civilly, criminally, and administratively liable for: 8 (1) paying or receiving a payment in violation of the Federal anti-kickback statute, (2) causing a submission of claims in violation of the False Claims Act,⁹ and/or (3) other Federal criminal laws.¹⁰ While the facts and circumstances of each case differed, often they involved at least one Practitioner ordering or prescribing items or services for purported patients they never examined or meaningfully assessed to determine the medical necessity of items or services



ordered or prescribed. In addition, Telemedicine Companies commonly paid Practitioners a fee that correlated with the volume of federally reimbursable items or services ordered or prescribed by the Practitioners, which was intended to and did incentivize a Practitioner to order medically unnecessary items or services. These types of volume-based fees not only implicate and potentially violate the Federal anti-kickback statute, but they also may corrupt medical decision making, drive inappropriate utilization, and result in patient harm.

IV. Suspect Characteristics

Based on OIG's and DOJ enforcement experience, we have developed the below list of suspect characteristics related to Practitioner arrangements with Telemedicine Companies which, taken together or separately, could suggest an arrangement that presents a heightened risk of fraud and abuse. This list is illustrative, not exhaustive, and the presence or absence of any one of these factors is not determinative of whether a particular arrangement with a Telemedicine Company would be grounds for legal sanctions.

- The purported patients for whom the Practitioner orders or prescribes items or services were identified or recruited by the Telemedicine Company, telemarketing company, sales agent, recruiter, call center, health fair, and/or through internet, television, or social media advertising for free or low out-of-pocket cost items or services.
- The Practitioner does not have sufficient contact with or information from the purported patient to meaningfully assess the medical necessity of the items or services ordered or prescribed.
- The Telemedicine Company compensates the Practitioner based on the volume of items or services ordered or prescribed, which may be characterized to the Practitioner as compensation based on the number of purported medical records that the Practitioner reviewed.
- The Telemedicine Company only furnishes items and services to Federal health care program beneficiaries and does not accept insurance from any other payor.
- The Telemedicine Company claims to only furnish items and services to individuals who are not Federal health care program beneficiaries but may in fact bill Federal healthcare programs.
- The Telemedicine Company only furnishes one product or a single class of products (e.g., durable medical equipment, genetic testing, diabetic supplies, or various prescription creams), potentially restricting a Practitioner's treating options to a predetermined course of treatment.
- The Telemedicine Company does not expect Practitioners (or another Practitioner) to follow up with purported patients nor does it provide Practitioners with the information required to follow up with purported patients (e.g., the Telemedicine Company does not require Practitioners to discuss genetic testing results with each purported patient).

Practitioners who enter into arrangements with Telemedicine Companies in which one or more of these suspect characteristics are present should exercise care and may face criminal, civil, or administrative liability depending on the facts and circumstances. This Special Fraud Alert is not intended to discourage legitimate telehealth arrangements. ¹³ For example, OIG is aware that many Practitioners have appropriately used telehealth services during the current public health emergency to provide medically necessary care to their patients. However, OIG encourages Practitioners to use heightened scrutiny, exercise caution, and consider the above list of suspect criteria prior to entering into arrangements with Telemedicine Companies. This Special



Fraud Alert does not alter any person's obligations under any applicable statutes or regulations, including those governing the billing or submission of Federal health care program claims.

Ref: <https://oig.hhs.gov/documents/root/1045/sfa-telefraud.pdf>

Execution

I _____ hereby confirm that I reviewed and understand the above information & agreed with the conditions and guidelines and allowed ICP Teledentistry to proceed further.

Contractor Name: _____

Contractor Signature: _____

Designation: _____

Date: _____

Organizer Name: _____

Organizer Signature: *Dr. Manya Juggi*

Designation: _____

Date: _____